



## RESERVATION AND PAYMENT CONDITIONS

### RESERVATION POLICY:

Room rates are based on single or double occupancy.

Children from 0 to 3 years old will stay at no additional cost.

Every person under the age of 18 must be accompanied by an adult who is responsible.

The check-in is at 3:00 p.m. and the check-out at 11:00hrs.

Our Standard Lodge has a double occupancy, the additional cost for the third person is \$20 + taxes.

### PAYMENT POLICY:

To guarantee your reservation, you must pay 100% of the reservation to get confirmation.

### PETS (SUBJECT TO AVAILABILITY):

Dogs and cats are allowed with a restriction of one pet per room and an additional charge of \$15. Likewise, they cannot be left unattended in the rooms at any time. Any damage caused by the pet will have an economic impact on the owner.

### CANCELLATION POLICY:

Cancellations will be effective from the date of receipt with a written notification by e-mail to [info@laquebradalodge.com](mailto:info@laquebradalodge.com).

Cancellation or charges made 7 days prior to arrival date, or no show are subject to a hotel fee equivalent to 100% of the total cost of your stay.

Cancellation or changes made more than 7 days before the arrival date will be refunded 100% of the total cost of your stay.

### FORCE MAJEURE:

La Quebrada Eco-Lodge will not be responsible in case of natural disasters, fires, government regulations, cancelled flights or any other circumstance consider beyond our control.